



OmniPOS

The smart and future ready POS for NetSuite

OmniPOS from Techcloudpro is an intelligent Point Of Sale (POS) solution that not only helps to streamline your retail operations by integrating Customer Management, Items & Inventory, Orders & Fulfilment, Promotions, Discounts & Loyalty to your Online, Mobile and Instore channels, but also provides intuitive recommendations and intelligence that can help build a successful retail business.

Point Of Sale made smarter

- ☞ AI based price recommendations for better margins
- ☞ Highly secured with face ID login
- ☞ Procure-to-pay automation
- ☞ AI enabled business intelligence

What you can offer customers

- ☞ Faster checkout experience
- ☞ Seamless omnichannel shopping
- ☞ Convenient payment & delivery options
- ☞ Customized offers & discounts for customer delight & loyalty

Introducing the first-of-its-kind fully integrated, AI-powered, omnichannel POS solution



“Regardless of when or where a customer decides to shop, ensuring a seamless shopping experience starts with having the right technology in place.”

OmniPOS is a smart POS solution for any retail business, with inventory, sales, order fulfilment, financial and customer information - all in one place.

With a unified data across physical, online & mobile stores, retailers can now provide a truly connected omnichannel shopping experience for customers, with the added convenience of any store location or

curb side pickup, multiple payment options, and hassle-free returns & refunds.

Designed to be modular, highly configurable, and quick-to-market solution, OmniPOS has been built as a native app for Oracle NetSuite, making it the most powerful tool for retail businesses.

The Intelligence behind OmniPOS

Built as a future-ready POS system with intuitive AI, analytics & business intelligence tools, OmniPOS is fast, efficient, reliable, secure and always-on. It helps to automate various processes with real-time synchronization of data, reducing resource time & cost in manual operations.

The system provides full control & visibility into

product availability, order & fulfilment status, gross revenue, customer transactions and staff & business performance. It helps to track and monitor purchase patterns, inventory trends & store transfer data to enable smart procurement and marketing. Price comparison tool helps to build customer satisfaction & loyalty by offering the best price & offer to customers.

Key Benefits for your Business

“OmniPOS is both platform & industry agnostic, ideal for retail operations of any size & type including department stores, F&B, hospitality, entertainment, pharma and more, given its modular & versatile features.”

- Provide a seamless omnichannel shopping experience for your customers - instore, online, or on mobile; with cross-channel ordering, delivery & returns (BOPIS, BOPAC, ROPIS & BORIS) enabled by a single source of customer, order and inventory data.
- Deliver quick and enhanced checkout experience that adds to customer delight.
- Avoid out-of-stock products, production losses or unscheduled downtime through real-time integration with your ERP, which provides timely alerts & notifications.
- Get company-wide inventory visibility and best price information, so you can fulfil orders from stock across store locations, without losing a sale.
- Easy integration with all payment gateways & options available, so you can offer more convenience to your customers.
- Get more insights on customer purchase behavior, transaction preference, loyalty status, etc., for personalized recommendations, promotions, cross-selling & upselling opportunities; new product information; rewards & recognition; etc., that help boost sales and build loyalty.
- Cloud-based for anywhere, anytime access to data for monitoring, reporting and analytics.

Smart Features & Capabilities

Find out what makes OmniPOS truly future-ready with technologically superior features over standard Point Of Sales Solutions.

FEATURES	CAPABILITIES
BUILT AS A NATIVE APP FOR NETSUITE	Enables quick start of OmniPOS with seamless Oracle NetSuite ERP integration, offering real time synchronization & single view dashboard.
SECURE LOGIN SYSTEM WITH MULTIPLE AUTHORIZATION	<p>Manage, authenticate, and review all your POS users from a single window, with clearly defined roles & authorizations.</p> <p>Login using biometrics and Face ID for additional security.</p> <p>Manage workforce, shifts, commission & allowances and also review performance.</p>
A TRULY CONNECTED OMNICHANNEL POS	<p>Manage sales orders on all channels efficiently, including instore, online and mobile.</p> <p>It also supports BOPIS, BOPAC, ROPIS and BORIS making it suitable for an effective omnichannel strategy tool.</p> <p>With Social Media integration, customers will have the option to order, rate & review your products & services through social media channels.</p>
INTUITIVE & PHONETIC ITEM SEARCH	<p>Search through scores of items easily with just first 3 letters of the item, apart from bar code scanning & item code options.</p> <p>The intelligent search engine throws up relevant searches even if misspelt, helping to save time.</p>
SMART PROCUREMENT	<p>Just as products in inventory reach its threshold limit, a notification to the store manager is initiated and a PO for the vendor is generated automatically.</p> <p>Upon approval, the PO is sent to the vendor immediately ensuring almost zero stock-out situation.</p>
CONVENIENT & SECURE BILLING & TRANSACTION	<p>Includes POS Billing & Cash Management with Store Credit facility, Advance Deposits & Tender Type.</p> <p>Provides options such as Hold, Quote, Custom Receipt & Adjustments, Returns & Refunds.</p> <p>Enables Secure Payment Transaction with EMV Compatibility & PCI Compliance.</p>
CRM ENABLED WITH AI & ANALYTICS	<p>Each customer is identified based on their past shopping behavior, preferences & patterns and also their delivery & payment choices.</p> <p>The POS/sales staff will get AI based recommendations on special loyalty promotions & offers, as well as cross-selling & upselling opportunities, thus boosting sales & improving customer delight.</p>
BEST PRICE RECOMMENDATION	<p>The POS uses professional web crawling tools and fetches data offering fair price comparisons.</p> <p>Our Best Price Match AI Tool goes through scores of transactions to provide recommended price as per season, customer category and product categories.</p>
ELECTRONIC JOURNAL OF ALL TRANSACTIONS & ACTIVITIES	<p>It stores all your journals in the same format, electronically in a database.</p> <p>This provides the ability to search for and review transactional activity across the chain.</p> <p>Helpful in credit dispute, loss prevention investigation and audits.</p>
AUDIT & ADMINISTRATION FOR FULL CONTROL AND VISIBILITY	Includes Configurations, User Management, Single Sign-on/OAuth 2.0/Encryption, Audit Logs and Withdrawal Processing.
CLOUD-BASED WITH OFFLINE-MODE FEATURE FOR UNINTERRUPTED BUSINESS	<p>The system is cloud-based enabling anytime, anywhere access - the only thing you will need is an active internet connection.</p> <p>The system smartly switches to server mode in case of power or Internet outage, and the data automatically updates on the cloud as soon as it is restored.</p>
USER-FRIENDLY INTERFACE	<p>Simple UI with an intuitive design that allows you to get started with less training time and quicker dispensation</p> <p>Product demo videos and user manual to help new recruits to learn without facilitation, which means savings in resources, cost & time.</p>

About Techcloudpro

“Techcloudpro, the technology brand from Vibing World Group offers best-of-breed solutions in Enterprise Applications, Cybersecurity & Artificial Intelligence to enable a seamless Digital Transformation for its clients worldwide.

A certified Oracle NetSuite Solution Provider, Techcloudpro delivers customized and turnkey implementations for ERP, CRM, POS, Vendor Management, Professional Services Automation and other business management solutions.

With a full-fledged development center and highly

experienced team of IT consultants & implementation experts across its offices in the US, India, Canada & Australia, the company has successfully implemented over 74 projects that include complex retail application with multi-store & multi-location operations.

Leveraging its domain and technology competence, Techcloudpro's OmniPOS offers a truly smart & future-ready Point Of Sale solution that comes with a high IQ and enables smooth integration with NetSuite cloud ERP.



2017
Year Of
Establishment



8
Offices In
4 Countries



64
Happy
Clients



120+
Consultants
& Employees

A Growing Clientele



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